Primary Contact: Pamela D. Andrews, Ph.D.
300 S. 4th Street, 6th Floor,
Las Vegas, NV 89101
702-778-6805 Office | 718-288-2688 Cell
http://www.amelaconsulting.com

CAPABILITY STATEMENT

HEALTHCARE SPECIALIZATION | LEADERSHIP & CHANGE EXPERTISE | PEOPLE-CENTERED TRANSFORMATION

CORE COMPETENCIES

AMELA CONSULTING supports organizations by delivering service-oriented leadership and evidence-based organizational learning strategies. Our core **Change management, Implementation leadership, Workforce readiness** services help organizations meet strategic objectives, improve operational efficiency, and fulfill their mission. Whether it's updating systems and infrastructure, designing change management and adoption strategies, or upskilling your team to ensure a future ready workforce, AMELA CONSULTING serves as a reliable partner, bridging gaps and driving measurable results in alignment with organizational goals and priorities.

EXPERIENCE

- Lead and implement large-scale training initiatives
- Provide project consulting and change management services
- Analyze processes and improve business operations
- Support technical infrastructure changes
- Train software applications and technical devices
- Create impactful solutions inclusive of cultural and diverse environments.

STRENGTHS

- Results driven, adaptable consultants
- Professional services that incorporate people, business, and technology
- Partnership and alignment with the vision and priorities
- Simplify the complexity of common challenges in IT systems
- Create channels for engagement, creativity, and impactful outcomes
- Adding value and ROI to the organization's core mission, vision, and service to their customers

INDUSTRIES SERVED

- Healthcare
- Government
- FinTech / Business

CONSULTING & TRAINING

Research
- Research & Survey Design
- Data Collection & Analysis
- Reports & Presentations

Education
- Infrastructure & System Training
- Training & Leadership Development
- AI, Cybersecurity and ISO Certification Training
- Instructional Design & eLearning

Leadership
- Project Leadership
- Change Management
- Strategy Development
- ERP Implementation Services
- Business Analysis

NAICS CODES & ENTITY INFORMATION

541611 Administrative & General Management Consulting Services

611710 Educational Support Services

611420 Computer Training

611430 Professional & Management Development Training

541612 Human Resources Consulting Services

541690 Other Scientific and Technical Consulting Services

Entity Certifications:
- SBA Certified EDWOSB
- NV Local Emerging Small Business

Entity Identifiers:
- Duns: 82-789-8162
- CAGE Code: 5B7B

Flexible, Responsive, and Subcontractor-Ready

Amela Consulting. LLC
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KEY ACCOMPLISHMENTS

- Progressively conducted research, developed surveys, analyzed data, and interpreted findings, and created a report and presentation on Meta programming with results and future recommendations.
- Successfully managed enterprise-wide training for over 29,000 caregivers on new electronic healthcare system implementations during COVID and finished on-time and under budget.
- Effectively provided effective training and change management support for new service line preparing to administer Mayo Clinic's Employee Insurance Program.
- Positively led global project teams, leveraging emerging and existing technology to integrate 30+ applications on a tight timeline; reduced physician training time from 8 to 4 hours; and achieved full adoption in under 30 days.

CLIENTS

Providence, St. Joseph Health, TEKsystems Global Services, Meta, MEDICA, Mayo Clinic, Mount Sinai, LCG Insight with Impact, SWEETRUSH, New York Hospital Queens, NewYork-Presbyterian, SEDONA, Microsoft, UCSF Medical Center, CHRISTUS Health

PROJECTS

Oracle Cloud Implementation – Finance, Supply Chain, PPPM
Training Specialist, Mount Sinai Health System (Aug 2024 to May 2025)

ITIL and ISO Certification Training and Audit Support Services
Training Consultant, LCG Inc (Aug 2023 to Jan 2025)

Efficacy Research Study & Learning Management System Integration
Learning Consultant, Meta / TEKsystems (Mar 2023 – Dec 2023)

EPIC Enterprise-wide Healthcare System Implementation
Sr. Training Consultant, Providence Healthcare (Mar 2023 – Jun 2023)

EPIC Enterprise-wide Healthcare System Implementation
Sr. Training Manager, Providence St. Joseph Health (Mar 2019 – Apr 2022)

Mayo Clinic Healthcare Solutions Integration
Training Consultant, MEDICA Insurance (Jul 2018 – Mar 2019)

Meditech, SharePoint, & ServiceNow Training Content Development
Senior Instructional Designer - CHRISTUS Health (April 2016 – Jun 2018)

If your organization is seeking support for achieving your vision and improving your organizational change investments,
Amela Consulting is your solution!

AMELA Consulting
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WWW.AMELACONSULTING.COM